

## INFORMATION ON PRIVACY

PisaMover S.p.A., in its quality of Data Controller, wishes to inform you (hereinafter called the Concerned Party) that, also pursuant to Art. 13 of Legislative Decree No. 196/2003 "Personal Data Protection Code" (hereinafter, the "Code") and of Art. 13 of the EU Regulations No. 679 of April 27, 2016 "General Regulations on Data Protection" (hereinafter, "Regulations"), the personal data provided by you shall be processed as follows:

### 1. Purpose of the processing

Personal data shall be processed for the following purposes:

- a) management of the claim or suggestion received;
- b) sending of information and promotional material via our newsletter service;
- c) execution of surveys to assess the level of customer satisfaction.

### 2. Legal basis and conferment

The legal basis of the processing as per point 1.a) is the execution of a contract you are a part thereof or the execution of pre-contractual measures adopted on your request. The personal data provision is necessary to acquire the information required. Failure to provide it shall make it impossible for our staff to reply to your requests.

The legal basis of the processing as per point 1.b) and 1.c) is the consent you granted, and the personal data provision is optional.

Should you give your consent to the reception of information and promotional material via our newsletter service and/or to the execution of surveys in order to assess the level of customer satisfaction, we remind you that you are entitled to revoke it at any time and in the same easy way with which you previously gave it.

### 3. Storage times

Personal data processed for the purposes indicated in point 1.a) will be kept for 24 months. The personal data processed for the purposes indicated in point 1.b) and 1.c) will be kept until the consent is revoked.

### 4. Personal data recipients

The personal data you provide shall be processed by a dedicated team, properly instructed and operating under the Controller's authority and responsibility.

Personal data may also be processed by third parties that provide instrumental services, including communication and e-mail services, mail delivery, technical Site management services, IT services or, according to the requests, suggestions or complaints, to providers of services relevant to the complaint or suggestion. The aforesaid subjects shall be given solely the data strictly necessary to carry out their duties. The updated list of all recipients can be found at the office of the Data Controller and is supplied upon request by the concerned party by writing to the following e-mail address: [privacy@pisa-mover.com](mailto:privacy@pisa-mover.com).

### 5. Rights of the Concerned Party

We also wish to inform you that, with regard to the aforesaid data, you can exercise the rights set by Chapter III of the aforementioned *Regulations* at any time.

Specifically, you have the right to ask the Controller access to the data that concern you, their updating or cancellation, the integration of incomplete data, and the limitation of the processing; to receive the data in a



structured format, of common use and readable by an automatic device; to revoke the previously granted consent and oppose, totally or partially, the use of such data; to lodge a claim with the Data Protection Authority, as well as to exercise the other rights granted by the applicable rules. These rights can be exercised by writing to the Data Protection Officer (DPO) of Pisamover S.p.A., by e-mail to the [privacy@pisa-mover.com](mailto:privacy@pisa-mover.com) or by ordinary mail at the address indicated above.

**Data Controller and Data Protection Officer**

The Data Controller is PisaMover S.p.A, Via delle Colombaie s.n.c., 56121 Pisa

The Data Protection Officer (DPO) can be contacted by e-mail to the [privacy@pisa-mover.com](mailto:privacy@pisa-mover.com) or by ordinary mail at the address indicated above.